VS GUI User Guide Addendum

Release 1.7.47.1 Update
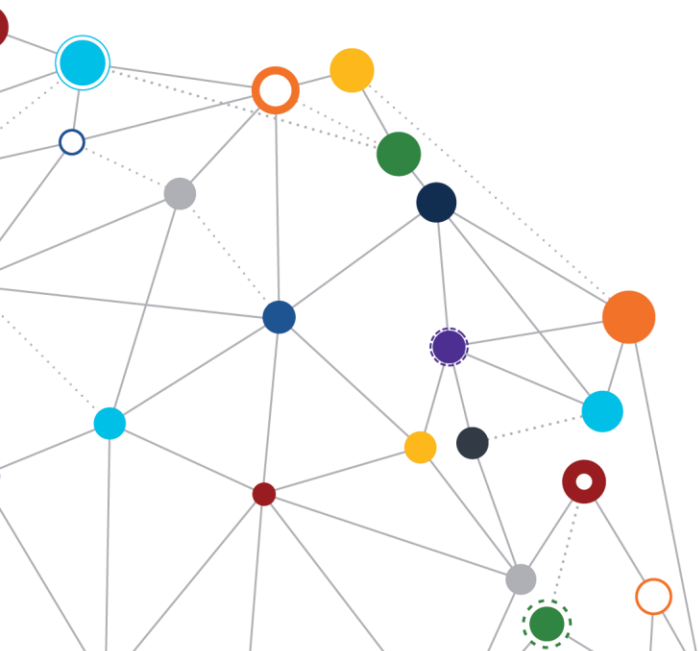
Revision History

Date	Revision	Description	Author
09/14/2023	1.0	Created Release Documentation	Redacted VSE PMO
09/26/2023	1.1	Updated the document to reflect VS GUI Increment 1.7.47.1	Redacted VSE PMO

Table of Contents

List of Figures

1   Introduction

Department of Veterans Affairs (VA) Veterans Health Information Systems and Technology Architecture (VistA) Scheduling Graphical User Interface (VS GUI) module is the Windows GUI version of the Patient Information Management System (PIMS) Scheduling module. It provides appointment management functions included in PIMS Scheduling, but with the added convenience and usability of a GUI.

1.1   Purpose

The Veterans Health Administration (VHA) Office of Integrated Veteran Care (IVC) requested an enterprise enhancement for the VS package that supports COVID-19 response. The enhancement reduces operating costs for VHA and improves operational efficiencies, resulting in patient-centered access to care, coordinated care, increased customer satisfaction, and the reduction of excessive cycle/wait time for scheduling patients.

1.2   Overview

VS GUI is a software module that allows schedulers to make appointments quickly by viewing multiple appointment request types and multiple clinics in one screen. A scheduler can easily view patient requests for service, find the next available open appointment, view the provider's availability in multiple clinics, and track a patient's appointment process. Refer to **System Summary** for a more detailed description of VS GUI functionality.

1.3   Disclaimers

1.3.1   Software Disclaimers

This software was developed at the Department of Veterans Affairs (VA) by employees of the Federal Government in the course of their official duties. Pursuant to title 17 Section 105 of the United States Code this software is not subject to copyright protection and is in the public domain. VA assumes no responsibility whatsoever for its use by other parties, and makes no guarantees, expressed or implied, about its quality, reliability, or any other characteristic. We would appreciate acknowledgement if the software is used. This software can be redistributed and/or modified freely if any derivative works bear some notice that they are derived from it, and any modified versions bear some notice that they have been modified.

1.3.2   Documentation Disclaimers

The appearance of external hyperlink references in this manual does not constitute endorsement by the Department of Veterans Affairs (VA) of this Web site or the information, products, or services contained therein. The VA does not exercise any editorial control over the information you may find at these locations. Such links are provided and are consistent with the stated purpose of the VA.

1.4   Project References

1.4.1   Information

The VS GUI points of contact (POCs) include:

- » IVC Program Office
- » Scheduling Technical Director — Redacted
- » IVC Product Owner – Redacted

VistA Scheduling (VSE) Resources

- » Veterans Health Administration (VHA) VSE SharePoint: – Redacted
- » VA Software Document Library (VDL) – Scheduling (VSE manuals near the bottom): https://www.va.gov/vdl/application.asp?appid=100
- » VDL Archive: https://www.va.gov/vdl/application.asp?appid=399
- » National Return to Clinic (RTC) Order: – Redacted

2   System Summary

The VSE project delivers a series of enhancements to legacy VistA Scheduling Version 5.3 via the VistA Scheduling (VS) Graphical User Interface (GUI) application.

This update is for the nationally released version 1.7.47.1, which includes VS GUI 1.7.47.1 and VistA patch SD*5.3*857. At time of publishing, install period is projected for October 2023.

VS GUI Release 1.7.47.1 contains two user-facing fixes along with several back-end modifications. An issue around Contact Attempts not displaying in the list view has been resolved. Additionally, the logic for VA Loaned Devices has been modified to look at the device name. The back-end updates include Remote Procedure Call (RPC) modifications to support future functionality. Finally, RPCs 90 days post release of Patch 845 have been retired where new RPCs have been created in their place.

3 Key Feature Update in Version 1.7.47.1

3.1 Fixes Issue with Control Characters in Contact Attempts

Contact Attempts with invalid characters in the comments field were causing the Contact Attempts to not show on the list view. Now, if users use a semicolon in the comments field of Contact Attempts, they will receive the below message of allowable characters:
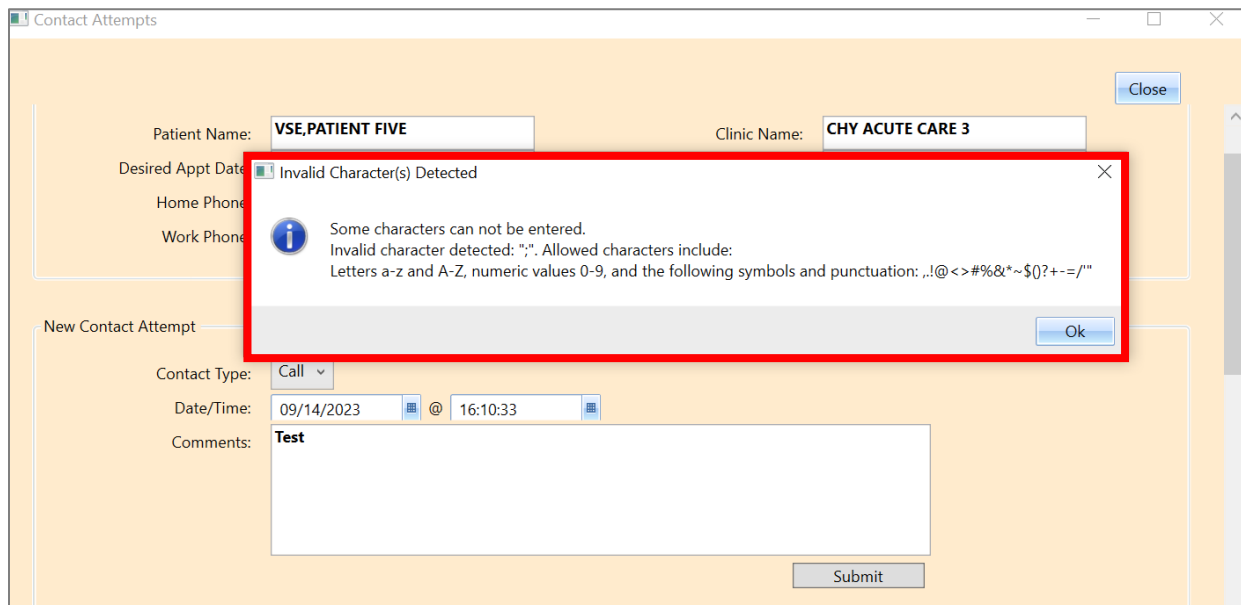

Figure 1: Image of message received showing allowed characters when invalid character(s) detected.

3.2 Updates VA Loaned Device Logic

The logic around the VA Loaned Device checkbox has been updated to look at the device name to ensure the loaned device a Veteran has is an applicable device for a video visit appointment.